

Q4 2013-14

# CAERPHILLY COUNTY BOROUGH COUNCIL WORKFORCE INFORMATION REPORT Q4

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#### **WORKFORCE INFORMATION REPORT**

#### **Executive Summary**

This is the Council's year end report for the 2013 – 2014 financial year. This will also form the source of data for use with external reports to Welsh Government, Local Government Data Unit, National Statistics Office etc. This data will also be published on the Council's website for public access. This report highlights key workforce data and statistical trends relating to employees of CCBC. Attention has been drawn to particular trends or noteworthy data that could have an impact on future strategies for managing workforce related issues. The Quarter 4 data allows year end comparison against previous years.

The Q4 end of year Workforce Information report provides some interesting data for consideration.

The current financial climate is particularly challenging and CCBC has in place strategies for managing the reductions in its financial resources in the Medium Term Financial Plan (MTFP). Workforce costs are the most significant element of our revenue budgets, and therefore have to be managed accordingly. 2013/14 figures identify that there is an increase in the Council's FTE's, yet a reduction in the Headcount, the FTE figure has increased from 6750.73 to 6837.01 whilst the Headcount figure has reduced from 9571 to 9543. It suggests that employees are working more hours and / or there are fewer part time workers employed. There could be a variety of reasons for this, for example, as a result of employees needing to work more hours within the context of the economic climate or that the Council is appointing to more full time posts or has fewer requests for part-time or reduced hours.

In terms of sickness absence, disappointingly, this year sees a slight increase in levels overall. The days lost per FTE has increased by 0.21 days on 12/13 and an increase of 0.61days on 11/12. It should be noted that the Directorate of the Environment have seen a slight reduction on the figures from 12.18 days lost per FTE to 11.95. The overall percentage figure is 4.18% and the aim is to reduce the figure and maintain it below 4%. It will be interesting to see if there is an impact on sickness absence as the Council seeks to meet the further challenges of the Medium Term Financial Plan. The council lost 73296.96 days to sickness absence, the equivalent of having around 280 employees out of the business for the whole year.

Long term sickness absence has a disproportionate effect on overall trends and the Managing Attendance team are closely managing those employees off sick with absences of 20 days or more. Working with Occupational Health, Health & Safety and line Managers, the team focuses on being able to reintroduce employees to the workplace in a supported fashion at the earliest possible opportunity. Obviously, for certain conditions, illnesses and injuries there is an indicative timeline to return to work and the team are experienced and familiar with these kinds of cases and monitor an employee's progress. There are increasingly complex cases being highlighted with employees needing support on a number of issues and the team's experience and expertise is critical in this process.

It is important to note and recognise that in 2013/14 just over 50% of the workforce have had no sickness absence. This is a strong achievement and is an increase of 5% on 2012/13. A slight increase of 0.34% have had between 1 and 5 days absence but there is a significant increase in employees with over 12 days sickness absence from 13.41% to 16.60%.

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#### **WORKFORCE INFORMATION REPORT**

In terms of turnover figures, again there is a reduction in the number of employees leaving the Council, down from 9.78% to 9.67%. This is likely to be in part as a result of the economic situation with more limited opportunities within and outside of the public sector. Employees may also be waiting to see the options the council presents to address the MTFP and what opportunities does this present for them individually to leave the organisation.

In terms of the workforce profile and bearing in mind the turnover figures, 33% of the Council's workforce is over 50 years of age. 20% is over 55 years of age. If schools staff are excluded, then this figure increases to 36.5% of employees being over 50 years of age and 22% being over 55 years of age. These are figures that may play an important part in the Council's MTFP challenges.

**Authority Headcount Summary 31/03/2014** 

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### WORKFORCE INFORMATION REPORT FTE Headcount Totals

Directorate	FTE Count	FTE Count	FTE Count	FTE Count	FTE Count	FTE Count	FTE Count	FTE Count
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
	April 12- June 12	July 12 - Sept 12	Oct 12 – Dec 12	Jan 13 - March 13	April 13 – June 13	July 13 - Sept 13	Oct 13 – Dec 13	Jan 14 - March 14
Corporate Services & CE	1,025.08	1,028.64	1,025.35	1,029.55	1,046.21	1,054.14	1061.18	1,069.58
Directorate of Education & LLL	3,341.99	3,199.01	3,237.44	3,226.06	3,215.88	3,236.10	3,253.23	3,289.66
Directorate of Social Services	1,089.86	1,095.89	1,105.80	1,108.05	1,096.44	1,109.60	1,114.02	2 1,120.27
Directorate of the Environment	1,271.45	1,392.52	1,396.65	1,387.07	1,394.31	1,376.56	1,370.10	1,356.79
Overall Authority Total	6,731.08	6718.77	6,767.94	6,750.73	6,752.77	6,775.80	6,799.13	6,837.01

#### **Headcount Totals**

Directorate	Headcount	Headcount	Headcount	Headcount	Headcount	Headcount	Headcount	Headcount
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
	April 12 – June 12	July 12 - Sept 12	Oct 12 - Dec 12	Jan 13 - March 13	April 13 – June 13	July 13 - Sept 13	Oct 13 – Dec 13	Jan 14 – March 14
Corporate Services & CE	1079	1085	1,073	1,080	1,090	1,095	1,108	1114
Directorate of Education & LLL	5,212	4,799	4,818	4,784	4,793	4,761	4,791	4,829
Directorate of Social Services	1,498	1,500	1,520	1,518	1,510	1,540	1,545	1,559
Directorate of the Environment	2,221	2,635	2,648	2,631	2,609	2,581	2,509	2,474
Overall Authority Total	9,590	9577	9623	9,571	9,567	9,560	9,524	9,543

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#### WORKFORCE INFORMATION REPORT

#### **Sickness Summary Page**

#### Authority Sickness Days Lost Per FTE 2012 - 2014

Directorate	FTÉ Q1	Days Lost Per FTE Q2 July 12 – Sept 12		Days Lost Per FTE Q4 Jan 13 – March 13	Days Lost Per FTE Q1 April 13 – June 13	Days Lost Per FTE Q2 July 13 – Sept 13	FTÉ Q3	Days Lost Per FTE Q4 Jan 14 – March 14
Corporate Services & CE	2.23	2.44	2.30	2.64	2.34	2.38	2.35	2.69
Directorate of Education & LLL	2.57	1.57	2.75	2.50	2.68	1.54	2.73	2.78
Directorate of Social Services	3.33	3.83	4.02	3.81	3.44	3.32	3.45	3.86
Directorate of the Environment	2.29	3.15	3.13	3.05	3.08	2.84	3.11	2.85
Overall Authority Total	2.59	2.38	2.97	2.85	2.83	2.23	2.86	2.96

#### Total Authority Sickness Days Lost Per FTE 2009/2010, 2010/11, 2011/12, 2012/13 & 2013/14

Directorate	2009/10 Days Lost per FTE	2010/11 Days Lost per FTE		2012/13 Days Lost Per FTE	2013/14 Days Lost Per FTE	2010/11 FTE Days Lost		2012/13 FTE Days Lost	2013/14 Days Lost
Corporate Services & CE	9.71	11.20	9.47	9.46	9.87	9891.33	9777.53	9735.03	10357.44
Directorate of Education & LLL	11.45	10.67	8.65	8.86	9.49	38609.72	29984.77	29151.73	30928.75
Directorate of Social Services	15.63	14.25	13.45	14.81	14.02	15985.99	14918.23	16375.73	15618.84
Directorate of the Environment	10.90	9.97	12.29	12.18	11.95	12419.92	14152.13	16017.62	16391.93
Authority Total	11.83	11.19	10.18	10.58	10.79	76906.96	68832.66	71280.11	73296.96

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#### Authority Sickness Percentage Report 31/03/2012- 31/03/2014

Directorate	2011/12 Sickness % Q4	2012/13 Sickness % Q1		2012/13 Sickness % Q3		2013/14 Sickness % Q1	2013/14 Sickness % Q2	2013/14 Sickness % Q3	2013/14 Sickness % Q4
Corporate Services & CE	3.25%	3.44%	3.76%	3.52%	4.12%	3.67%	3.69%	3.64%	4.29%
Directorate of Education & LLL	4.43%	3.94%	2.47%	4.16%	3.89%	4.10%	2.35%	4.13%	4.33%
Directorate of Social Services	5.07%	5.14%	5.89%	6.11%	5.94%	5.31%	5.07%	5.23%	6.04%
Directorate of the Environment	4.01%	3.49%	4.54%	4.72%	4.74%	4.70%	4.30%	4.69%	4.45%
Authority Total	4.28%	3.97%	3.66%	4.50%	4.44%	4.35%	3.40%	4.34%	4.63%

#### Authority Sickness Percentages 2009/10, 2010/11, 2011/12, 2012/13 & 2013/14

Directorate	2009/10	2010/11	2011/12	2012/13	2013/14
Corporate Services & CE		3.64	3.64	3.73	3.86
Directorate of Education & LLL		4.15	3.45	3.49	3.68
Directorate of Social Services		5.62	5.25	5.76	5.45
Directorate of the Environment		4.35	4.29	4.38	4.60
Authority Total	4.46	4.34	3.93	4.08	4.18

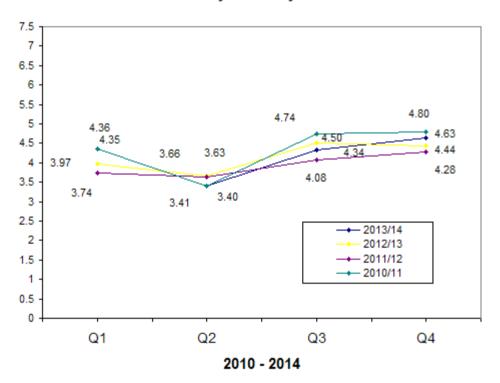
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#### **WORKFORCE INFORMATION REPORT**

#### **Authority and Directorate Sickness Percentage Trend 2010 – 2014**

#### **Authority Quarterly % Trend**

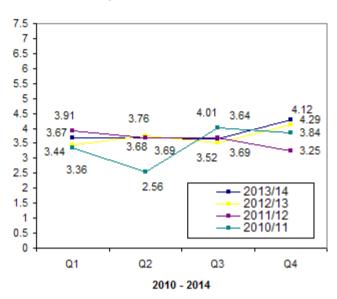


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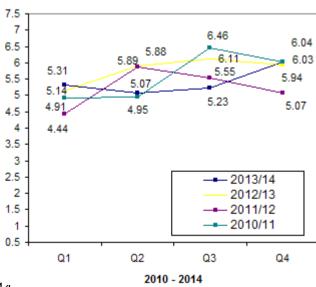


#### **WORKFORCE INFORMATION REPORT**

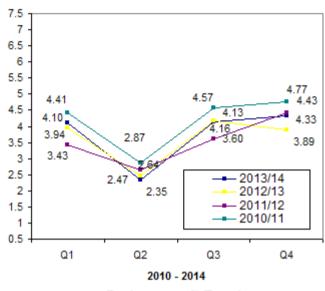
#### Corporate Services & CE % Trend



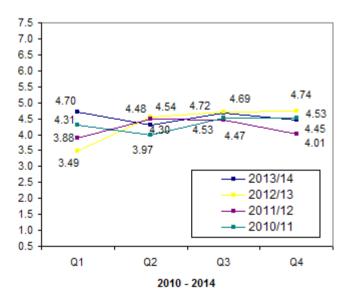
#### Social Services % Trend



#### Education & Lifelong Learning % Trend



#### **Environment % Trend**



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#### **WORKFORCE INFORMATION REPORT**

#### Employee Sickness Days Taken 2009/2010, 2010/2011, 2011/2012, 2012/13 & 2013/2014

Number) of sick days taken (Actual Days Lost by Employee and as Percentage of the Authority Headcount

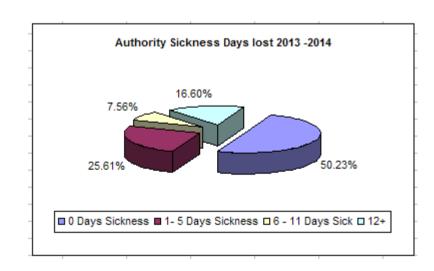
LOUD/LU IO	_	_	12+ Days Sickness
Employees Days lost	4368	2410	1827
Sickness %	43.586	24.048	18.23

2010/2011 Number of			12+ Days Sickness
Employees Days lost	4093	2607	1664
Sickness %	41.496	26.43	18.198

2011/2012 Number of	0 Days Sickness	1-5 Days Sickness	12+ Days Sickness
Employees Days lost	4456	2399	1542
Sickness %	45.765	24.655	15.847

2012/2013 Number of	0 Days Sickness	1-5 Days Sickness	12+ Days Sickness
Employees Days lost	4322	2430	1290
Sickness %	44.959	25.27	13.41

2013/2014 Number of	0 Days Sickness	1-5 Days Sickness	12+ Days Sickness
Employees Days lost	4794	2444	1584
Sickness %	50.23	25.61	16.60



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#### **WORKFORCE INFORMATION REPORT**

#### Turnover Summary by Directorate & Authority for 2010-2011, 2011/2012, 2012/2013 & 2013/2014

	2010	- 2011	2011	- 2012	2012 - 2013		2013	2013 - 14	
Directorate	All Turnover %	Vol Turnover %	All Turnover %	Vol Turnover %	All Turnover %	Vol Turnover %	All Turnover %	Vol Turnover %	
Corporate Services	9.70%	2.68%	6.08%	1.38%	5.48%	1.21%	4.49%	1.56%	
Directorate of Education & Lifelong Learning	11.29%	7.04%	12.48%	8.33%	11.70%	7.28%	9.84%	9.19%	
Directorate of Social Services	7.29%	4.24%	6.98%	3.59%	6.51%	3.19%	7.34%	4.68%	
Directorate of the Environment	12.08%	6.64%	10.49%	5.53%	8.67%	4.79%	11.87%	4.90%	
Total Authority	10.92%	6.30%	10.73%	6.43%	9.78%	5.56%	9.67%	5.37%	

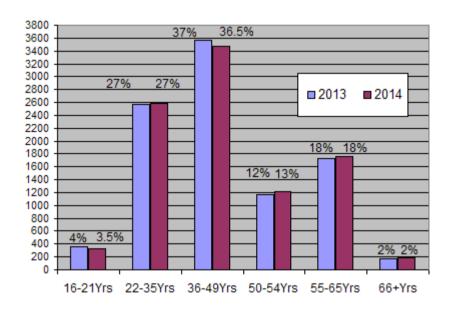
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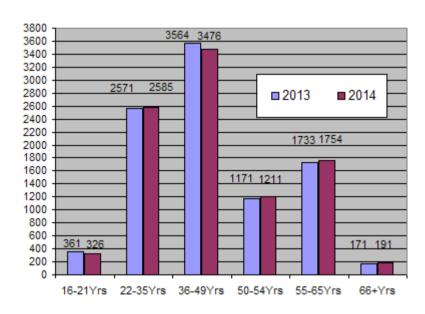
#### **WORKFORCE INFORMATION REPORT**

#### Authority Age Range 2013 & 2014

Authority Age Range % 2013 - 2014



#### Authority Age Range 2013 - 2014



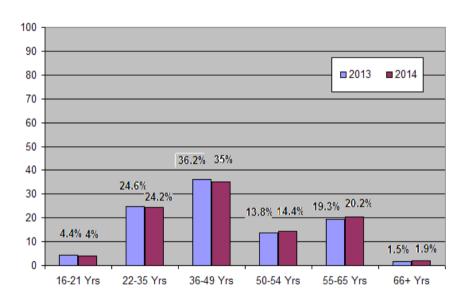
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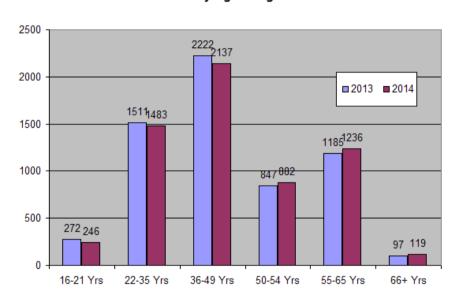
#### **WORKFORCE INFORMATION REPORT**

#### Authority Age Range 2013 & 2014 Excluding Schools

Authority Age Range % 2013 -2014



#### Authority Age Range 2013-2014



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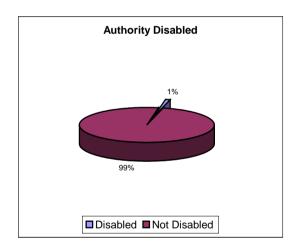
#### **Authority Leaver Reasons & Percentage of Total Leavers 2013 - 2014**

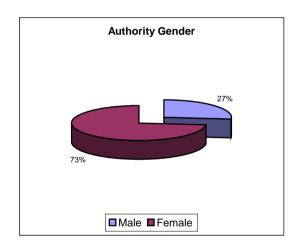
Leaving Reason	Total	%
Absenteeism	22	2.38
Compulsory Redundancy	1	0.1
Death in Service	8	0.87
Dismissal	3	0.32
Dismissal on ill Health Grounds – Tier 1	11	1.2
Dismissal on ill Health Grounds – Tier 2	3	0.3
Dismissal on ill Health Grounds – Tier 3	1	0.1
End of Apprenticeship	1	0.1
End of Fixed Term Contract	98	10.60
End of Relief Employment	205	22.1
Failed Probation	1	0.1
Gross Misconduct	9	0.97
III Health – Medical Severance	1	0.1
Retirement at 65	5	0.54
Retirement Over 65	9	0.97
Transfer	8	0.86
Voluntary Redundancy /VER – Release of Pen Benefits	2	0.22
Voluntary Redundancy – No Release of Pen Benefits	1	0.1
Voluntary Resignation	439	47.5
Voluntary Resignation – 60 – 65 No Release of Pen Benefits	3	0.32
Voluntary Resignation – 60 – 65 Release of Pen Benefits	64	6.93
Voluntary Resignation – Early Release of Pen Benefits	4	0.43
Settlement Agreement	24	2.60
Reason Blank	1	0.1
Grand Total	924	

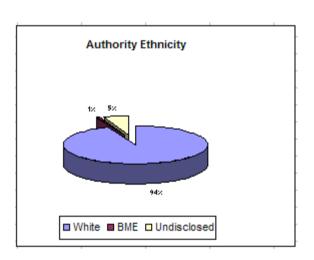
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#### **Diversity Summary 31/03/2014**







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#### Headcount Summary By Directorate 31/03/2011 - 31/03/2014

#### **Chief Executive and Corporate Services**

		Headcount Q4						
	2010 - 2011	2011 - 2012	2012 - 2013	2013 - 14	2012 - 2011	2011 - 2012	2012 - 2013	2013 - 14
Chief Executive	5	3	4	4	- 5	2.70	3.70	3.70
Interim Head of Paid Service				1				0.70
Director of Corporate Services				1				1
Deputy CE & Secretary	2	2	3	2	2	. 2	3	2
Corporate Finance	210	198	180	154	198.21	187.14	169.58	143.41
Human Resources	99	109	83	89	91.64	101.20	76.94	83.24
Information & Citizen Eng	201	199	196	208	188.28	186.38	182.63	195.18
Legal & Governance	53	58	64	120	47.63	49.45	47.35	92.14
Housing	439	445	400	322	429.84	436.54	390.18	314.06
Performance & Property	72	62	74	76	69.97	59.31	69.14	70.71
Health, Safety & Welfare	15	26	28	0	13.19	24.46	27.08	0
WHQS Programme	46	8	54	145	8.72	3.81	59.95	144.14

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#### **WORKFORCE INFORMATION REPORT**

#### **Headcount Summary By Directorate 31/03/2011 – 31/03/2014**

#### **Directorate of Education & Lifelong Learning**

		Headcount	04			FTE	04	
		Пеацсоції	Q4			FIE	Q4 	
	2010 - 2011	2011 - 2012	2012 - 2013	2013 - 2014	2010 – 2011	2011 - 2012	2012 - 2013	2013 - 2014
Director & Secretary	2	2	2	2	2	2	2	1.92
Learning Education and Inclusion	520	469	461	464	385.29	350.56	340.75	359.69
Planning & Strategy	17	11	25	45	15.10	9	23.55	29.55
Lifelong Learning & Leisure	1,662	936	533	566	555.41	360.15	203.68	217.45
Our Schools our Future	4	4	4	4	4	4	4	4.00
Schools	4,079	3,988	3,841	3,837	2,618.88	2,625.64	2,652.08	2,677.06

#### **Directorate of Social Services**

		Headcount	Q4			FTE	Q4	
	2010 - 2011	2011 - 2012	2012 - 2013	2013 - 2014	2010 - 2011	2011 - 2012	2012 - 2013	2013 - 2014
Director & Staff	2	8	7	8	2	8	7	8
Adult Services	1,150	1162	1,179	1,196	785.73	778.95	789.00	786.58
Business Support	83	50	41	38	71.50	46.04	37.92	35.23
Children's Services	277	291	295	321	256.53	269.79	274.13	289.46
Joint Workforce Development Team				1				1

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#### **WORKFORCE INFORMATION REPORT**

#### **Headcount Summary By Directorate 31/03/2011 – 31/03/2014**

#### **Directorate** of the Environment

		Headcount	Q4			FTE	Q4	
	2010 - 2011	2011 - 2012	2012 -2013	2013 - 2014	2010 2011	2011-2012	2012-2013	2013 - 2014
Public Services	942	957	N/A	N/A	533.88	542.07	N/A	N/A
Planning & Regeneration	276	322	391	357	209.22	195.60	211.34	210.65
Public Protection	133	770	764	737	116.46	299.53	299.45	297.58
Engineering and Transport	266	279	285	273	202.89	204.18	210.41	201.18
Community & Leisure Services	N/A	N/A	1,322	1,246	N/A	N/A	665.87	647.38

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#### **Authority Position Summary 31/03/2014**

#### **Position Basis**

Directorate	Full Time	Full Time TTO	Job Share		Part Time TTO	Relief	Total
Corporate Services & CE	942	1	3	148	2	28	1124
Directorate of Education & Lifelong Learning	1707	125	3	966	2094	872	5767
Directorate of Social Services	690	0	4	736	0	182	1612
Directorate of the Environment	922	5	5	681	681	1418	3712
Overall Total	4261	131	15	2531	2777	2500	12215

#### **Position Type**

Directorate	Casual	Fixed Term	Permanent	Temporary	Total
Corporate Services	28	131	962	3	1124
Directorate of Education & Lifelong Learning	872	1624	3253	18	5767
Directorate of Social Services	183	52	1375	2	1612
Directorate of the Environment	1422	159	2107	24	3712
Overall Total	2505	1966	7697	47	12215

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#### Position Basis By Directorate 31/03/2014

#### **Chief Executive & Corporate Services**

	Full Time	Full Time TTO	Job Share	Part Time	Part Time TTO	Relief	Total
CE & Secretary	3		JOD GHAIC	1	Tart Time 110	Keller	4
Interim Head of Paid Service				1			1
Director of Corporate Services	1						1
Deputy CE & Sec	2						2
Corporate Finance	120			33	1		154
Head & Secretary				1			1
Accountancy	23			5			28
Council Tax & Benefits	57	•		19	1		77
Finance (Seconded)	21			2			23
Income	12			2			14
Internal Audit	6	j		4			10
Welfare Reform Act Project	1						1
Housing	295			2 25			322
Heads & Admin	2						2
Housing Systems & Performance Team	5						5
Private Sector Housing	47	•		12			59
Public Sector Housing	102			2 10			114
Response Maintenance	138			2			140
Strategy & Resources	1			1			2

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## **WORKFORCE INFORMATION REPORT Position Basis By Directorate 31/03/2014**

#### **Chief Executive & Corporate Services**

	Full Time	Full Time TTO	Job Share	Part Time	Part Time TTO	Relief	Total
Information & Citizen Engagement	165		1	42			208
Head & Secretary	1						1
Business Support (IT)	32			4			36
Development (IT)	28		1	2			31
Communications	16			2			18
Customer First	41			31			72
IT Operations (IT Ops)	47			3			50
Legal & Governance	81	1		14		26	122
Heads & Admin	3			2			5
Litigation & Welfare (Legal Litigation)	10			1		1	12
Planning / Land & Highways (Legal P/L&H)	5			3			8
Corporate Monitoring	12			1		4	17
Electoral Services	4					21	25
Policy, Equalities & Community Planning	8			1			9
Procurement Services	17			2			19
Health, Safety & Welfare	22	1		4			27
Human Resources	68			20	1		89
Head & Secretary	2						2
HR Customer Services	51			16			67
HR Strategy & Organisation Development	15			4	1		20
Performance & Property	63			11		2	76
Head & Secretary	1			1			2
Building Consultancy	20			4			24
Corporate Property	16			1			17
Performance Management	3			3			6
Facilities Management	23			2		2	27

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#### Position Basis By Directorate 31/03/2014

#### **Chief Executive & Corporate Services**

	Full Time	Full Time TTO	Job Share		Part Time TTO	Relief	Total
			Job Share	rait iiiie	110	Kellel	
WHQS Programme	144			1			145
WHQS Communications & Engagement	1						1
WHQS Delivery Team Eastern Valleys	37						37
WHQS Delivery Team Lower Rhymney Valley	43						43
WHQS Delivery Team Upper Rhymney Valley	36						36
WHQS Support & Heating Department (WHQS)	15			1			16
WHQS Transforming Lives & Communities (WHQS)	10						10
Head & Administration	2						2

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## **WORKFORCE INFORMATION REPORT Position Basis By Directorate 31/03/2014**

#### **Directorate of Education & Lifelong Learning**

	Full Time	Full Time TTO	Job Share	Part Time	Part Time TTO	Relief	Total
Director & Secretary	2						2
Learning Education and Inclusion	133	33		56	233	18	473
Head	1						1
Pre-vent	8	1		1	1	2	13
Additional Learning Needs	27	6		13	134	2	182
Admin, Finance & IT	6			5			11
Connecting Communities	2			1			3
CYPP	5						5
Early Years	27	12		8	76	8	131
Music Service	17			16		6	39
Social Inclusion	29	13		11	10		63
Visually Impaired Service	11	1		1	12		25
Lifelong Learning & Leisure	106	5	1	409	184	143	848
Community Education & Libraries	106	5	1	409	184	143	848
Our Schools our Future	4						4
Our Schools our Future	4						4
Planning & Strategy	24			9		14	47
Heads & Administration	4						4
Planning & Awards / Student Support				6			6
Complaints / Customer Care				2			2
Finance (Ed & Leisure)	2						2
Finance (School Support)	11						11
School Planning, Admissions & Placement	3						3
PE & School Sport Development	2			1			3
Home Tutors	2					14	16

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## **WORKFORCE INFORMATION REPORT Position Basis By Directorate 31/03/2014**

#### **Directorate of Education & Lifelong Learning**

	Full Time	Full Time TTO	Job Share	Part Time	Part Time TTO	Relief	Total
Schools	1438	87	2	492	1677	697	4393
Primary Schools	732	29	2	292	1298	278	2631
Secondary Schools	680	55		185	296	218	1434
Supply Teachers						136	136
Trinity Fields Special School	26	3		15	83	65	192

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## **WORKFORCE INFORMATION REPORT Position Basis By Directorate 31/03/2014**

#### **Directorate of Social Services**

			1				
	Full Time	Full Time TTO	Job Share	Part Time	Part Time TTO	Relief	Total
Director	8						8
Adult Services	401		2	657		180	1240
Assistant Director	1						1
Assessment & Service Improvement	63			16			79
Contracting & Quality Assurance	17			3			20
Health Social Care & Well being	4						4
Mental Health & Learning Disability	68			8			76
Physical Disability & Sensory Impairment	85			279		25	389
Protection of Vulnerable Adults (POVA)	1						1
South East Wales Emergency Duty Team	10			2		18	30
Provider Services	152		2	348		137	639
Secretariat				1			1
Children's Services	250		2	71		2	325
Assistant Director	1						1
Administration (Children's Services)	30		1	8			39
Children's Services East	63			8			71
Children's Services North	31			7			38
Children's Services South	50			17			67
Quality & Planning	33			24	2		59
Youth Offending	29			4			33
Secretariat	2						2
Joint Workforce Development Team	1						1
Training & Development	11		1	3			15

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#### Position Basis By Directorate 31/03/2014

#### **Directorate of Social Services**

	Full Time	Full Time TTO	Job Share	Part Time	Part Time TTO	Relief	Total
Business Support	30			8			38
Finance (Social Services)	22			6			28
Performance Management (Social Services)	8			2			10

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#### **WORKFORCE INFORMATION REPORT**

#### Position Basis By Directorate 31/03/2014

#### **Directorate of the Environment**

	Full Time	Full Time TTO	Job Share	Part Time	Part Time TTO	Relief	Total
Engineering & Transport	168			32	60	13	273
Head & Secretary	2						2
Engineering Projects Group	27			3			30
Highways Operations Group	95			1			96
Transportation Engineering	44			28	60	13	145

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#### **WORKFORCE INFORMATION REPORT**

## Position Basis By Directorate 31/03/2014 Directorate of the Environment

	Full Time	Full Time TTO	Job Share	Part Time	Part Time TTO	Relief	Total
Planning & Regeneration	179		5	55		132	372
Head & Secretary	3						3
Building Control	5						5
Countryside	39			3			42
Economic Development	89		3	47	1	132	272
Development Control	13			2			15
Planning Administration	17		2	2			21
Strategic Planning & Urban Renewal	13			1			14
Public Protection	125	5		61	506	295	992
Head	2						2
Catering	20	5		36	506	273	840
Community Safety	22			11		1	34
Divisional Support Unit	8			1			9
Environmental Health	40			9			49
Trading Standards & Licensing	33			4		21	58
Community & Leisure Services	450			533	114	978	2075
Heads & Admin	4						4
Building Cleaning	10			426	113	152	701
Parks Services	107			14		54	175
Waste Strategy & Operations	243		-	8	_	3	254
Fleet Management & Vehicle Maintenance	17						17
Sports & Leisure Services	69			85	1	769	924

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#### **WORKFORCE INFORMATION REPORT**

#### Position Type By Directorate 31/03/2014

#### **Chief Executive & Corporate Services**

	Casual	Fixed Term	Permanent	Temporary	Total
CE & Secretary		1	3		4
Interim Head of Paid Service		1			1
Director of Corporate Services		1			1
Deputy CE & Secretary		1	1		2
Corporate Finance		19	134	1	154
Head & Secretary			1		1
Accountancy		9	18	1	28
Council Tax & Benefits		7	70		77
Finance (Seconded)		1	22		23
Income		1	13		14
Internal Audit			10		10
Welfare Reform Act Project		1			1
Housing		33	287	2	322
Heads & Admin			2		2
Housing Systems & Performance Team		2	3		5
Private Sector Housing		6	52	1	59
Public Sector Housing		20	94		114
Response Maintenance		5	134	1	140
Strategy & Resources			2		2

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### **WORKFORCE INFORMATION REPORT Position Type By Directorate 31/03/2014**

#### **Chief Executive & Corporate Services**

	Casual	Fixed Term	Permanent	Temporary	Total
Information & Citizen Engagement		21	187		208
Head & Secretary		1			1
Business Support (IT)		8	28		36
Communications		1	17		18
Customer First		3	69		72
Development (IT)		4	27		31
IT Operations (IT)		4	46		50
Legal & Governance	26	13	83		122
Heads & Admin			5		5
Litigation & Welfare (Legal Litigation)	1		11		12
Planning & Highways (Legal P&H)		1	7		8
Corporate Monitoring	4	_	12		17
Electoral Services	21		4		25
Health, Safety & Welfare		4	23		27
Policy, Equalities & Community Planning		2			9
Procurement Services		5	14		19
Human Resources		24	65		89
Head & Secretary			2		2
HR Customer Services		12	55		67
HR Strategy & Organisation Development		12	8		20
Performance & Property	2	2	72		76
Head & Secretary			2		2
Building Consultancy			24		24
Corporate Property		1	16		17
Performance Management			6		6
Facilities Management	2	1	24		27

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## **WORKFORCE INFORMATION REPORT Position Type By Directorate 31/03/2014**

#### **Chief Executive & Corporate Services**

	Casual	Fixed Term	Permanent	Temporary	Total
WHQS Programme		15	130		145
Heads & Administration		2			2
WHQS Communications & Engagement			1		1
WHQS Delivery Team Eastern Valleys		4	33		37
WHQS Delivery Team Lower Rhymney Valley		3	40		43
WHQS Delivery Team Upper Rhymney Valley		3	33		36
WHQS Support & Heating Department (WHQS)		2	14		16
WHQS Transforming Lives and Communities (WHQS)		1	9		10

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## WORKFORCE INFORMATION REPORT Position Type By Directorate 31/03/2013

#### **Directorate of Education & Lifelong Learning**

	Casual	Fixed Term	Permanent	Temporary	Total
Director & Secretary		1	1		2
Learning Education and Inclusion	18	195	259	1	473
Head			1		1
Pre-Vent	2	11			13
Additional Learning Needs	2	37	143		182
Admin, Finance & IT		3	8		11
CYPP		2	3		5
Early Years	8	115	8		131
Music Service	6	1	32		39
Social Inclusion		24	38	1	63
Visually Impaired Service		1	24		25
Connecting Communities		1	2		3
Lifelong Learning & Leisure	142	533	173		848
Community Education & Libraries	142	533	173		848
Our Schools Our Future		4			4
Our Schools Our Future		4			4

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# WORKFORCE INFORMATION REPORT Position Type By Directorate 31/03/2014

# **Directorate of Education & Lifelong Learning**

	Casual	Fixed Term	Permanent	Temporary	Total
Planning & Strategy	14	10	23		47
Heads & Admin		2	2		4
Awards / Student Support		2	4		6
Complaints / Customer Care			2		2
Finance (ED & Leisure)			2		2
Finance (School Support)		1	10		11
PE & School Sport Development		3			3
School Planning, Admissions & Placement		1	2		3
Home Tutors	14	1	1		16
Schools	698	881	2797	17	4393
Primary Schools	278	645	1695	13	2631
Secondary Schools	218	211	1001	4	1434
Supply Teachers	136				136
Trinity Fields Special School	66	25	101		192

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# WORKFORCE INFORMATION REPORT Position Type By Directorate 31/03/2014

## **Directorate of Social Services**

	Casual	Fixed Term	Permanent	Temporary	Total
Director			8		8
Adult Services	180	16	1043	1	1240
Assistant Director			1		1
Assessment & Service Improvement		3	76		79
Contracting & Quality Assurance			20		20
Health Social Care & Well being		1	3		4
Mental Health & Learning Disability		2	73	1	76
Physical Disability & Sensory Impairment	25	5	359		389
Protection of Vulnerable Adults (POVA)			1		1
South East Wales Emergency Duty Team	18		12		30
Provider Services	137	5	497		639
Secretariat			1		1
Children's Services	3	33	289		325
Assistant Director			1		1
Administration (Children's Services)			39		39
Children's Services East		15	56		71
Children's Services North		6	32		38
Children's Services South		4	63		67
Quality & Planning	3		56		59
Training & Development		4	11		15
Secretariat			2		2
Youth Offending		4	29		33
Business Support Total		3	34	1	38
Business Support Total		3	34	1	38
Finance (Social Services)		3	25		28
Performance Management (Social Services)			9	1	10
Joint Workforce Development Team			1		

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## **WORKFORCE INFORMATION REPORT**

# Position Type By Directorate 31/03/2014

## **Directorate of the Environment**

	Casual	Fixed Term	Permanent	Temporary	Total
Engineering & Transport	13			romporary	273
Head & Secretary			2		2
Engineering Projects Group		2	28		30
Highways Operations Group		7	89		96
Transportation Engineering	13	10	122		145
Planning Services & Regeneration	132	54	183	3	372
Head & Secretary		1	2		3
Building Control		1	4		5
Countryside		11	30	1	42
Development Control			15		15
Economic Development	132	40	99	1	272
Planning Administration			20	1	21
Strategic Planning & Urban Renewal		1	13		14
Public Protection	297	38	656	1	992
Head & Secretary		1	1		2
Catering	275	21	543	1	840
Community Safety	1	4	29		34
Divisional Support			9		9
Environmental Health		7	42		49
Trading Standards & Licensing	21	5	32		58
Community & Leisure Services	980	48	1027	20	2075
Heads & Admin			4		4
Building Cleaning	152	2		5	701
Sports & Leisure Services	771	22			924
Parks Services	54	5			175
Waste Strategy & Operations	3				
Fleet Management & Vehicle Maintenance		2	15		17

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# WORKFORCE INFORMATION REPORT Turnover Summary by Directorate

# Authority Leavers 01/04/2013 - 31/03/2014

	People at	People at	Average	All Leavers	Voluntary	Q1 All	Q1	Q2 All	Q2	Q3	Q3	Q4	Q4	Annual 13-14	Annual 13-14
	Start Point	End Point	People Headcount	(People)	Leavers (People)	Turnover	Voluntary	Turnover	Voluntary	Turnover	Voluntary	Turnover	Voluntary	Turnover	Voluntary
Directorate			, rougodin		(i copio)	%	Turnover %	%	Turnover %	%	Turnover %	%	Turnover %	%	Turnover %
Corporate Services & CE	1103	1,109	1106			1.11%	0.19%	0.92%	0.37%	1.00%	0.36%	1.45%	0.99%	4.49%	1.56%
Directorate of Education & LLL	4791	4829	4810	62	37	1.8%	0.92%	4.48%	5 2.53%	1.74%	1.13%	1.29%	0.77%	9.84%	9.19%
Directorate of Social Services	1545	1559	1552	33	19	1.52%	0.79%	1.77%	0.78%	1.88%	1.10%	2.13%	1.22%	7.34%	4.68%
Directorate of the Environment	2511	2474	2492.5	83	30	2.19%	1.15%	2.19%	5 1.04%	4.08%	0.86%	3.33%	1.20%	11.87%	4.90%
CE	5	5	5	0	0	0	C		0	0	0	0.0	0.0	0.0	0.0
Totals	9526	9,543	9534.5	190	96	1.84%	0.92%	3.19%	1.70%	2.35%	1.02%	1.99%	1.00%	9.67%	5.37%

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#### **WORKFORCE INFORMATION REPORT**

Leaving Reasons Summary By Directorate 01/01/2014 – 31/03/2014

Leaving Reason		Directorate of Education & Lifelong Learning	Directorate of Social Services	Directorate of the Environment	Authority Total
Absenteeism	1	1	3	1	4
Death in Service		2		1	3
Dismissal					
Dismissal on III Health Grounds - Tier 1	1			1	2
Dismissal on III Health Grounds - Tier 2					
Dismissal on III Health Grounds - Tier 3					
End of Apprenticeship					
End of Fixed Term Contract	2	8	1	3	14
End of Relief Employment		12	1	45	57
End of Seasonal Work					
Failed Probation					
Forced Redundancy					
Gross Misconduct		1		2	3
III Health - Medical Severance					
Leaver Reason Blank					
Mutual Agreement					
Personal Reasons					
Resignation - Early Release of Pen Benefits					
Retirement at 65					
Retirement over 65	1		1		2
Secondment to other Authority					
Voluntary Redundancy – No Release of Pen Benefits					
Voluntary Redundancy/ VER – Release of Pen Benefits					
Voluntary Resignation	6	35	12	27	79
Voluntary Resignation – 60-65 No Release of Pen Benefits		1			1
Voluntary Resignation – 60-65 Release of Pen Benefits	5	1	7	3	16
Transfer			8		8
Transfer – Re-organisation					
Transfer - Secondment					
Settlement Agreement		1			1
Directorate Total	16	62	33	83	190

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## **WORKFORCE INFORMATION REPORT**

Leaving Reasons Summary By Directorate 01/04/2013 – 31/03/2014

Leaving Reason	Corporate Services inc	Directorate of Education &	Directorate of Social Services	Directorate of the Environment	Authority Total
Absenteeism	3		_		
Death in Service		3	1	4	
Dismissal		2	1	1	3
Dismissal on III Health Grounds - Tier 1	5	2	1	3	11
Dismissal on III Health Grounds - Tier 2		1	1	1	3
Dismissal on III Health Grounds - Tier 3			1		1
End of Apprenticeship	1				1
End of Fixed Term Contract	5	72	4	17	98
End of Relief Employment		68		132	
End of Seasonal Work					
Failed Probation			1		1
Compulsory Redundancy				1	1
Gross Misconduct		5	1	3	ç
III Health - Medical Severance		-	1		1
Leaver Reason Blank		1			1
Mutual Agreement					
Settlement Agreement	1	14	4	6	24
Resignation - Early Release of Pen Benefits					
Retirement at 65		2	3		5
Retirement over 65	1	5	2	2	g
Secondment to other Authority					
Voluntary Redundancy – No Release of Pen Benefits			1		1
Voluntary Redundancy/ VER – Release of Pen Benefits		1		1	2
Voluntary Resignation	16	268	54	107	439
Voluntary Resignation – 60-65 No Release of Pen Benefits		2	. 1		3
Voluntary Resignation – 60-65 Release of Pen Benefits	15	17	16	17	64
Voluntary Resignation – Early Release of Pen Benefits	2	2			4
Transfer			8		8
Transfer – Re-organisation					
Transfer - Secondmemt					
Transfer – Return to substantive post					
Directorate Total	49	473	113	303	924

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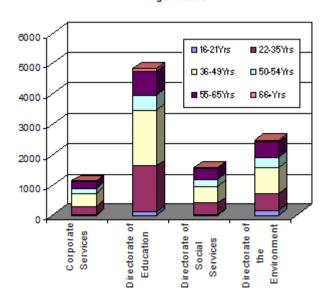


#### **WORKFORCE INFORMATION REPORT**

# Age Profile By Authority and Directorate - 31/03/2014

	Cate	gories					
Directorate	16-21	22-35	36-49	50-54	55-65	66+	Directorate Total
Corporate Services & CE	22	271	430	154	223	14	1114
Directorate of Education & Lifelong Learning	121	1501	1824	507	771	105	4829
Directorate of Social Services	28	369	558	248	340	16	1559
Directorate of the Environment	170	542	849	356	489	68	2474
Overall Authority Totals	326	2585	3476	1211	1754	191	9543

#### Age Profile



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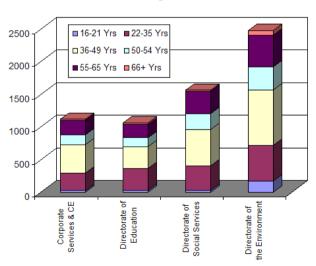


#### **WORKFORCE INFORMATION REPORT**

# Age Profile By Authority and Directorate (Excluding Schools) - 31/03/2014

	Categ	gories					
Directorate	16-21	22-35	36-49	50-54	55-65	66+	Directorate Total
Corporate Services & CE	22	271	430	154	223	14	1114
Directorate of Education & Lifelong Learning (EV)	28	334	330	138	202	23	1055
Directorate of Social Services	28	369	558	248	340	16	1559
Directorate of the Environment	170	542	849	356	489	68	2474
Overall Authority Totals	246	1483	2137	882	1236	119	6103

#### Age Profile



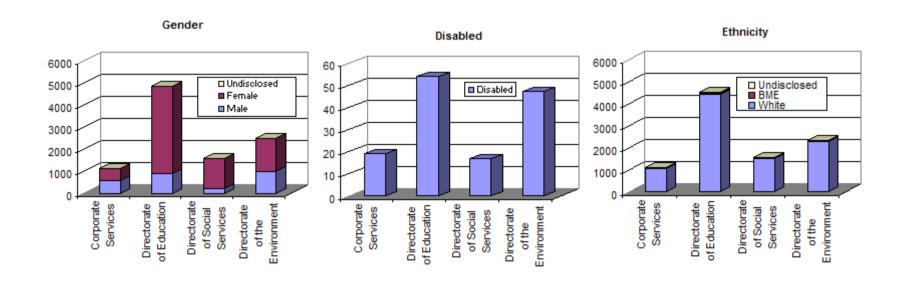
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#### **WORKFORCE INFORMATION REPORT**

Diversity Summary By Directorate 31/03/2014

Directorate	Male	Female	Undisclosed	White	BME	Undisclosed	Disabled
Corporate Services & CE	572	542	0	1082	13	19	19
Directorate of Education & Lifelong Learning	889	3,940	0	4,451	34	344	54
Directorate of Social Services	205	1,354	0	1505	26	28	17
Directorate of the Environment	988	1,486	0	2304	13	157	47
Authority Total	2,588	6,955	0	8,936	85	522	131

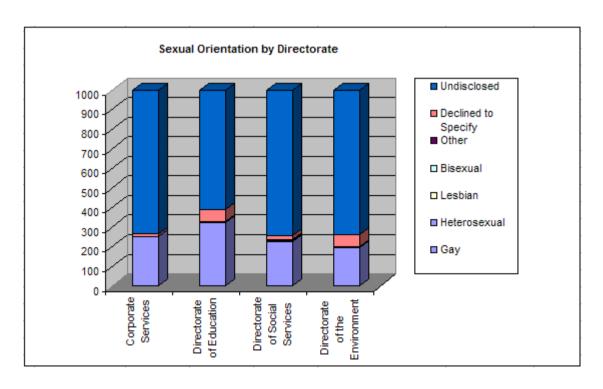


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# WORKFORCE INFORMATION REPORT Sexual Orientation Summary By Directorate 31/03/2014

Directorate	Gay	Heterosexual	Lesbian	Bisexual	Other	Declined to Specify	Undisclosed*	Directorate Totals
Corporate Services & CE	3	248	2	0	0	12	849	1114
Directorate of Education & Lifelong Learning	3	323	2	1	2	60	4438	4829
Directorate of Social Services	3	223	3	4	2	23	1301	1559
Directorate of the Environment	2	195	2	0	2	63	2210	2474
Authority Total	10	961	8	5	6	142	8411	9543



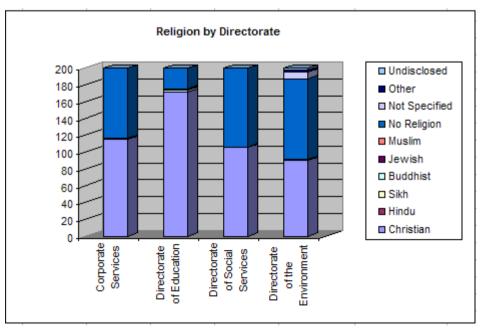
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#### **WORKFORCE INFORMATION REPORT**

# **Religion Summary by Directorate**

Religion	Corporate Services & CE	Directorate of Education & Lifelong Learning	Directorate of Social Services	Directorate of the Environment	Authority Total
Christian (All Denominations)	115	171	105	90	470
Hindu	1		1		2
Sikh				1	1
Buddhist		2			2
Jewish		1			1
Muslim		1			1
No Religion	111	148	115	96	454
Not Specified	24	32	29	8	91
Other	3	3	1	2	9
Undisclosed	860	4471	1308	2277	8512
Directorate Totals	1114	4829	1559	2474	9543



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#### **WORKFORCE INFORMATION REPORT**

# Languages By Directorate 31/03/2014 Corporate Services & CE

British Sign Language

	Fluently	Quite Well	Moderately	A Little	Level Undisclosed	Not Applicable
Reading				2	1	5
Speaking/ Use				7		1
Understanding				8		
Writing				2		6
				•		•

Total Staff who use British Sign Language 8

Difference to previous Year 1

% Change over previous Year 14.3%

2013

French

	Fluently	Quite Well	Moderately	A Little	Level Undisclosed
Reading	1	2	2	13	3
Speaking/Use	1		4	15	1
Understanding	1		3	14	3
Writing	1		3	14	3
Total Staff who use French	21				
Difference to previous Year	6	Q4 2013			
% Change over previous Year	40%	15			

German

	Fluently	Quite Well	Moderately	A Little	Level Undisclosed
Reading			2	3	3
Speaking/Use		1	2	4	1
Understanding			3	3	2
Writing			2	3	3
Total Staff who use German	8				

Difference to previous Year 2 Q4 2013

% Change over previous Year 33.3%

6

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# **WORKFORCE INFORMATION REPORT**

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
	Reading	1			1	
	Speaking/Use	1			1	
ar	Understanding	1			1	
Italian	Writing	1			1	
=	Total staff who use Italian	2				
	Difference to previous Year	0	Q4 2013			
	% Change over previous Year	0	2			

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
	Reading	1	2		4	1
<u>_</u>	Speaking/ Use	1	1	2	4	
j.	Understanding	1		3	3	1
ar	Writing	1		2	4	1
Spanish	Total staff who use Spanish	8				
	Difference to previous Year	4	Q4 2013			
	% Change over previous Year	100%	4			

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
	Reading	12	8	8	32	13
_	Speaking/ Use	13	6	4	47	3
elsh	Understanding	14	5	8	41	5
<u> </u>	Writing	13	6	5	35	14
>	Total staff who use Welsh	73				
	Difference to previous Year	40	Q4 2013			
	% Change over previous Year	121%	33			

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# WORKFORCE INFORMATION REPORT Languages By Directorate 31/03/2014 Directorate of the Education & Lifelong Learning

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed	Not Applicable
	Reading	10	3	2			
d)	Speaking/ Use					1	14
≝	Understanding	10	4	1			
Braille	Writing	9	4	1			1
m	Total staff who use Braille	15					
	Difference to previous Year	-3	Q4 2013				
	% Change over previous Year	16.7%	18				

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
_	Reading			1		
	Speaking/Use			1		
Ō	Understanding			1		
Breton	Writing			1		
m	Total staff who use Breton	1				•
	Difference to previous Year	0	Q4 2013			
	% Change over previous Year	0	1			

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed	Not Applicable
	Reading	1			2	9	17
oji ge	Speaking/Use	1			22	6	
Saja	Understanding				22	7	
sh gu	Writing	1			2	9	17
3ritish Sign Ianguage	Total staff who use British Sign Language	29					
<u> </u>	Difference to previous Year	7	Q4 2013				
	% Change over previous Year	31.8%	22				

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# **WORKFORCE INFORMATION REPORT**

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
	Reading					1
, L	Speaking/Use				1	
at c	Understanding				1	
N N N N N N N N N N N N N N N N N N N	Writing					1
Makaton	Total staff who use Makaton	1				
	Difference to previous Year	1	Q4 2013			
	% Change over previous Year	100%	0			

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
ے	Reading	3	6	2	5	
	Speaking/ Use	3	4	4	5	
<u>ာ</u>	Understanding	3	5	3	1	4
French	Writing	3	6	3	4	
ũ	Total staff who use French	16				
	Difference to previous Year	-1	Q4 2013			
	% Change over previous Year	5.88%	17			

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
ے	Reading	2	3		1	
	Speaking/ Use	2	2	1	1	
na	Understanding	2	2		2	
German	Writing	2	2		2	
Ö	Total staff who use German	6				
	Difference to previous Year	0	Q4 2013			
	% Change over previous Year	0	6			

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# **WORKFORCE INFORMATION REPORT**

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
	Reading	1	1	1	1	
_	Speaking/ Use	1	1	1	1	
ar	Understanding	1		2		1
Italian	Writing	1		2	1	
=	Total staff who use Italian	4				
	Difference to previous Year	0	Q4 2013			
	% Change over previous Year	0	4			

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
	Reading				1	
_	Speaking/ Use				1	
<u>a</u>	Understanding				1	
SS	Writing					1
Russian	Total staff who use Russian	1				
	Difference to previous Year	0	Q4 2013			
	% Change over previous Year	0	1			

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
_	Reading				1	
	Speaking/ Use		1			
<u>sia</u>	Understanding				1	
Serbian	Writing				1	
Se	Total staff who use Serbian	1				
	Difference to previous Year	0	Q4 2013			
	% Change over previous Year	0	1			

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# **WORKFORCE INFORMATION REPORT**

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
ج	Reading	1	2		1	
	Speaking/ Use	1	2		1	
is	Understanding	1	2		1	
ar	Writing	1	2		1	
Spanish	Total staff who use Spanish	4				
	Difference to previous Year	0	Q4 2013			
	% Change over previous Year	0	4			

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
	Reading	73	11	18	73	34
_	Speaking/ Use	71	11	19	95	13
Welsh	Understanding	13	9	13	87	87
<u>[e</u>	Writing	69	12	18	74	36
5	Total staff who use Welsh	209				
	Difference to previous Year	114	Q4 2013			
	% Change over previous Year	120%	95			

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## **WORKFORCE INFORMATION REPORT**

# Languages By Directorate 31/03/2014

## **Directorate of the Environment**

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
Ö	Reading	1				
	Speaking/ Use	1				
Arabic	Understanding	1				
<u>r</u> a	Writing	1				
⋖	Total staff who use Arabic	1				
	Difference to previous Year	0	Q4 2013			
	% Change over previous Year	0	1			

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed	Not Applicable
⊑ ս	Reading				2	1	4
th Sign guage	Speaking/Use		1		6		
Sign	Understanding		1		6		
skag	Writing				2	1	4
British Lanag	Total staff who use British Sign Language	7					
Ë Ä	Difference to previous Year	0	Q4 2013				
	% Change over previous Year	0	7				

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
	Reading		1	2	9	2
ے	Speaking/Use	1	1	2	9	1
French	Understanding		2	1	7	4
ē	Writing		1	1	8	4
Œ	Total staff who use French	14				
	Difference to previous Year	2	Q4 2013			
	% Change over previous Year	16.7%	12			

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# **WORKFORCE INFORMATION REPORT**

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
	Reading		1	2	2	
⊑	Speaking/Use		1	2	2	
German	Understanding		1	2	2	
) i	Writing		1	2	2	
Ď	Total staff who use German	5				
	Difference to previous Year	0	Q4 2013			
	% Change over previous Year	0	5			

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
	Reading				1	
V	Speaking/ Use				1	
Greek	Understanding					1
ıre	Writing				1	
0	Total staff who use Greek	1				
	Difference to previous Year	0	Q4 2013			
	% Change over previous Year	0	1			

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
	Reading				1	
ر ا	Speaking/ Use				1	
Italian	Understanding				1	
ali	Writing				1	
ŧ	Total staff who use Italian	1				
	Difference to previous Year	-1	Q4 2013			
	% Change over previous Year	50%	2			

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# **WORKFORCE INFORMATION REPORT**

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
	Reading	1				
Ç	Speaking/ Use	1				
Kurdish	Understanding	1				
) IL	Writing	1				
¥	Total staff who use Kurdish	1				
	Difference to previous Year	0	Q4 2013			
	% Change over previous Year	0	1			

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
⊆	Reading				1	
	Speaking/ Use				1	
<u>;;</u>	Understanding					1
<u>88</u>	Writing				1	
Russian	Total staff who use Russian	1				
	Difference to previous Year	0	Q4 2013			
	% Change over previous Year	0	1			

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
	Reading					1
⊆	Speaking/ Use					1
Serbian	Understanding					1
i di	Writing					1
Se	Total staff who use Serbian	1				
	Difference to previous Year	1	Q4 2013			
	% Change over previous Year	100%	0			

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# **WORKFORCE INFORMATION REPORT**

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
	Reading			1	1	
4	Speaking/ Use				2	
is:	Understanding				1	1
al	Writing				2	
Spanish	Total staff who use Spanish	2				
- ,	Difference to previous Year	-1	Q4 2013			
	% Change over previous Year	33.3%	3			

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
	Reading			1		
چ	Speaking/ Use					1
Turkish	Understanding			1		
主	Writing					1
7	Total staff who use Turkish	1				
	Difference to previous Year	1	Q4 2013			
	% Change over previous Year	0	1			

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
	Reading	12	8	13	28	5
_	Speaking/ Use	11	7	11	34	3
Welsh	Understanding	10	8	11	30	7
/e	Writing	10	6	12	31	7
5	Total staff who use Welsh	66				
	Difference to previous Year	28	Q4 2013			
	% Change over previous Year	74%	38			

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# WORKFORCE INFORMATION REPORT Languages By Directorate 31/03/2014

# **Directorate of the Social Services**

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed	Not Applicable
⊆ 🛪	Reading				4	6	8
	Speaking/ Use		3	3	12		
en S	Understanding		3	3	11		1
sk	Writing				4	6	8
iti	Total staff who use British Sign Language	18					
British Sign Language	Difference to previous Year	4	Q4 2013				
	% Change over previous Year	28.6%	14				

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed	Not Applicable
	Reading	2					
Φ	Speaking/Use					2	
Braille	Understanding	2					
<u>ē</u>	Writing	2					
<b>—</b>	Total staff who use Braille	2					
	Difference to previous Year	2	Q4 2013				
	% Change over previous Year	100%	0				

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
	Reading	1				
Croatian	Speaking/Use	1				
<u>:</u>	Understanding	1				
o O	Writing	1				
ວັ	Total staff who use Croatian	1				
U	Difference to previous Year	0	Q4 2013			
	% Change over previous Year	0	1			

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# **WORKFORCE INFORMATION REPORT**

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
	Reading					1
_	Speaking/Use	1				
Dutch	Understanding					1
) T	Writing					1
	Total staff who use Dutch	1				
	Difference to previous Year	0	Q4 2013			
	% Change over previous Year	0	1			

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
	Reading	1	1	6	8	1
ų	Speaking/Use	1		7	9	
French	Understanding	1	1	7	6	2
ē	Writing	1		7	8	1
Œ	Total staff who use French	17				
	Difference to previous Year	1	Q4 2013			
	% Change over previous Year	6.25%	16			

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
	Reading	4			3	2
<b>E</b>	Speaking/ Use	4		1	4	
German	Understanding	4		1	4	
ı.	Writing	4		1	2	2
Ğ	Total staff who use German	9				
	Difference to previous Year	-1	Q4 2013			
	% Change over previous Year	10%	10			

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# **WORKFORCE INFORMATION REPORT**

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
	Reading			1		
≶	Speaking/ Use		1			
<b>%</b>	Understanding		1			
B	Writing			1		
HEBREW	Total staff who use Hebrew	1				
_	Difference to previous Year	0	Q4 2013			
	% Change over previous Year	0	1			

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
	Reading		1			
	Speaking/ Use				1	
Hindi	Understanding				1	
÷	Writing		1			
	Total staff who use Hindi	1				
	Difference to previous Year	0	Q4 2013			
	% Change over previous Year	0	1			

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
_	Reading	1				
<u>a</u>	Speaking/ Use	1				
ar	Understanding	1				
<u> </u>	Writing	1				
Hungarian	Total staff who use Hungarian	1				
H	Difference to previous Year	0	Q4 2013			
	% Change over previous Year	0	1			

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# **WORKFORCE INFORMATION REPORT**

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
	Reading					
_	Speaking/ Use					
Italian	Understanding					
a	Writing					
=	Total staff who use Italian	0				
	Difference to previous Year	-1	Q4 2013			
	% Change over previous Year	100%	1			

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
u	Reading	1				
Malayalam	Speaking/ Use	1				
/a	Understanding	1				
ау	Writing	1				
<u>a</u>	Total staff who use Malayalam	1				
2	Difference to previous Year	0	Q4 2013			
	% Change over previous Year	0	1			

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
	Reading				1	
-	Speaking/ Use				1	
Nepali	Understanding				1	
e C	Writing				1	
Z	Total staff who use Nepali	1				
	Difference to previous Year	0	Q4 2013			
	% Change over previous Year	0	1			

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# **WORKFORCE INFORMATION REPORT**

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
_	Reading	4				
a	Speaking/ Use	4				
<u> </u>	Understanding	4				
ne	Writing	4				
Romanian	Total staff who use Romanian	4				
œ	Difference to previous Year	0	Q4 2013			
	% Change over previous Year	0	4			

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
	Reading				1	
T.	Speaking/ Use				1	
<u>si</u>	Understanding					1
<u>S</u>	Writing				1	
Russian	Total staff who use Russian	1				
	Difference to previous Year	0	Q4 2013			
	% Change over previous Year	0	1			

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
	Reading	2	1	1	1	
ų,	Speaking/ Use	2	1	2		
Jis	Understanding	3		2		
al	Writing	1	1	3		
Spanish	Total staff who use Spanish	5				
	Difference to previous Year	-1	Q4 2013			
	% Change over previous Year	16.6%	6			

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# **WORKFORCE INFORMATION REPORT**

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
	Reading		1			
چ	Speaking/ Use		1			
Turkish	Understanding		1			
Ė	Writing		1			
f	Total staff who use Turkish	1				
	Difference to previous Year	0	Q4 2013			
	% Change over previous Year	0	1			

		Fluently	Quite Well	Moderately	A Little	Level Undisclosed
ر	Reading	14	14	6	24	8
	Speaking/ Use	13	7	15	26	5
Velsh	Understanding	14	10	7	29	6
Ve	Writing	11	13	10	21	11
>	Total staff who use Welsh	66				
	Difference to previous Year	24	Q4 2013			
	% Change over previous Year	57%	42			

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# **WORKFORCE INFORMATION REPORT**

# Age by Salary Ranges 31/03/2014

			£12312				Less			
			-	£41617- £131645	Adult Tutor	Leadership	Than	Teacher	Unknown	Sum:
			£41616	£131045			£12312			
	Σ.	Female	6							6
	16-21	Male	16							16
	-	Unspecified								
ш	ĵ.	Female	153							153
믱	22-35	Male	118							118
ంర	2;	Unspecified								
	စ	Female	222	8						230
Corporate Services	36-49	Male	193	7						200
ΙΞ		Unspecified								
	4	Female	66	5						71
Ś	50-54	Male	75	8						83
Ф	5(	Unspecified								
at	5	Female	75	2						77
ō	59-65	Male	133	13						146
<u>မ</u>	5;	Unspecified								
Ō		Female	5							5
0	+99	Male	9							9
	9	Unspecified								
	Total Staff		1071	43						1114

			£12312 - £41616	£41617- £131645	Adult tutor	Leadership	Less Than £12312		Unknown	Sum:
	$\Sigma$	Female	89					5		94
70	16-21	Male	26					1		27
0	Ţ	Unspecified								
- <u>-</u>	5	Female	677	4	19	21	2	493		1216
E	22-35	Male	116	1	6	9	1	152		285
& Lifelong Learning	2	Unspecified								
	<u>6</u>	Female	1020	5	32	91		413		1561
9	36-49	Male	104	1	7	37		114		263
<u> </u>	3	Unspecified								
<u>a</u>	4	Female	289	5	15	18		85		412
	50-54	Male	46	1	4	14		30		95
~X	2	Unspecified								
	52	Female	402	4	22	26		132		586
0	55-65	Male	116	2	12	17		38		185
其	2	Unspecified								
ဗ		Female	63		4		1	3		71
Education	+99	Male	30		1			3		34
Ш		Unspecified								
	Total Staff		2978	23	122	233	4	1469		4829

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# **WORKFORCE INFORMATION REPORT**

			£12312 - £41616	£41617- £131645	Adult Tutor	Leadership	Less Than £12312	Teacher	Unknown	Sum:
	_	Female	85							85
	16-21	Male	85							85
nt	1	Unspecified								
Directorate of the Environment	2	Female	301	1			1			303
Juc	22-35	Male	239							239
/irc	2	Unspecified								
Į.	6	Female	541	9						550
e E	36-49	Male	290	9						299
th		Unspecified								
of	4	Female	205	2						207
ıte	50-54	Male	144	5						149
ore	5	Unspecified								
ct	2	Female	296	1						297
ire	55-65	Male	182	10						192
	3	Unspecified								
		Female	44							44
	+99	Male	24							24
		Unspecified								
	Total Staff		2436	37			1			2474

			£12312 - £41616	£41617- £131645	Adult Tutor	Leadership	Less Than £12312	Teacher	Unknown	Sum:
	1	Female	25							25
	16-21	Male	3							3
	1	Unspecified								
	5	Female	322							322
	22-35	Male	47							47
es	,,	Unspecified								
Social Services	6	Female	462	14						476
er	36-49	Male	77	5						82
S	· ·	Unspecified								
ia	4	Female	216	3						219
300	50-54	Male	24	5						29
(,	- 1	Unspecified								
	5	Female	290	8						298
	59-65	Male	39	3						42
	•	Unspecified								
		Female	14							14
	+99	Male	2							2
		Unspecified								
	Total Staff		1521	38						1559

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# WORKFORCE INFORMATION REPORT Marital Status by Salary Range 31/03/2014

ංඊ	
Sorporate Services	H.C

	£12312- £41616	£41617- £131645	Adult Tutor	Leadership	Less Than £12312	Teacher	Unknown	Sum:
Civil Partnership	3							3
Dissolved Civil Partnership								
Divorced	63	3						66
Married	589	32						621
Separated	17	1						18
Single	283	3						286
Surviving Civil Partnership								
Undisclosed	22							22
Widowed	4							4
With Partner	90	4						94
Total Staff	1071	43						1114

Education & Lifelong Learning

	£12312-£41616	£41617- £131645	Adult Tutor	Leadership	Less Than £12312	Teacher	Unknown	Sum:
Civil Partnership	5		1	1		1		8
Dissolved Civil Partnership	1							1
Divorced	141		4	10		43		198
Married	1711	13	78	165	2	783		2752
Separated	51			2		15		68
Single	732	4	15	33	2	462		1248
Surviving Civil Partnership	1					1		2
Undisclosed	101	3	9	8		58		179
Widowed	37		2	1		4		44
With Partner	198	3	13	13		102		329
Total Staff	2978	23	122	233	4	1469		4829

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# **WORKFORCE INFORMATION REPORT Marital Status by Salary Range 31/03/2014**

Directorate of the Environment

	£12312-£41616	£41617- £131645	Adult Tutor	Leadership	Less Than £12312	Teacher	Unknown	Sum:
Civil Partnership	8							8
Dissolved Civil Partnership	1							1
Divorced	112	3						115
Married	1223	26						1249
Separated	27							27
Single	741	3			1			745
Surviving Civil Partnership	1							1
Undisclosed	161							161
Widowed	16							16
With Partner	146	5						151
Total Staff	2436	37			1			2474

Social Services

		£12312-£41616	£41617- £131645	Adult Tutor	Leadership	Less Than £12312	Teacher	Unknown	Sum:
	Civil Partnership	7	1						8
<u>n</u>	Dissolved Civil Partnership								
	Divorced	113	1						114
>	Married	863	21						884
oe.	Separated	28	3						31
	Single	320	10						330
<u>0</u>	Surviving Civil Partnership								
Social	Undisclosed	25							25
Ď	Widowed	12	1						13
	With Partner	153	1						154
	Total Staff	1521	38						1559

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# **WORKFORCE INFORMATION REPORT Ethnic Origin by Salary Range 31/03/2014**

യ യ്		£12312-£41616	£41617- £131645	Adult Tutor	Leadership	Less Than £12312	Teacher	Unknown	Sum:
rate es 8	ВМЕ	13							13
Se L	Undisclosed	18	1						19
ਓ.≩.(	White	1040	42						1082
Col Ser	Total Staff	1071	43						1114

0	5			£12312 - £41616	£41617- £131645	Adult Tutor	Leadership	Less Than £12312	Teacher	Unknown	Sum:
2	e g		ВМЕ	21	1	1		2	9		34
÷	5 6	7	Undisclosed	199	1	14	14	1	115		344
5	हुं ह	ar	White	2758	21	107	219	1	1345		4451
		له ا_	Total Staff	2978	23	122	233	4	1469		4829

of	ŧ		£12312 - £41616	£41617- £131645	Adult tutor	Leadership	Less Than £12312	Teacher	Unknown	Sum:
te	9	ВМЕ	13							13
ā	ט כ	Undisclosed	156	1						157
	3 5	White	2267	36			1			2304
Direc	Fnvi	Total Staff	2436	37			1			2474

		£12312 - £41616	£41617- £131645	Adult Tutor	Leadership	Less Than £12312	Teacher	Unknown	Sum:
es =	ВМЕ	26							26
<u>ပ် စာ</u> .	Undisclosed	28							28
<u>Z</u> 8	White	1467	38						1505
Se	Total Staff	1521	38						1559

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# CAERPHILLY COUNTY BOROUGH COUNCIL WORKFORCE INFORMATION REPORT

# Disability by Salary Range 31/03/2014

ate			£12312 - £41616	£41617- £131645	Adult Tutor	Leadership	Less Than £12312	Teacher	Unknown	Sum:
ces	ш	Not Disabled	1027	43						1070
por		Not Known	25							25
	රේ	Disabled	19							19
Cor		Total Staff	1071	43						1114

ug b		£12312 - £41616	£41617- £131645	Adult Tutor	Leadership	Less Than £12312	Teacher	Unknown	Sum:
	Not Disabled	2683	23	110	216	4	1340		4376
ca Fel	Not Known	256	0	7	15		121		399
ea Lií	Disabled	39	0	5	2		8		54
_ — — — — — — — — — — — — — — — — — — —	Total Staff	2978	23	122	233	4	1469		4829

ate of	nent		£12312 - £41616	£41617- £131645	Adult Tutor	Leadership	Less Than £12312	Teacher	Unknown	Sum:
55 9	בַ צַ	Not Disabled	2199	36			1			2236
		Not Known	191							191
ė	Ξ	Disabled	46	1						47
Direct	ь П	Total Staff	2436	37			1			2474

ial		£12312 - £41616	£41617- £131645	Adult Tutor	Leadership	Less Than £12312	Teacher	Unknown	Sum:
Socia	Not Disabled	1450	38						1488
	Not Known	54							54
	Disabled	17							17
	Total Staff	1521	38						1559

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Total Staff

## **CAERPHILLY COUNTY BOROUGH COUNCIL**

## **WORKFORCE INFORMATION REPORT**

# **Gender by Salary Range 31/03/2014**

at all		£12312-£41616	£41617 - £131645	Adult Tutor	Leadership	Less Than £12312	Teacher	Unknown	Sum:
s s	Male	544	28						572
por; /ice	Female	527	15						542
<del>©</del> .≥ Ω	Undisclosed								
Services &	Total Staff	1071	43						1114
<b>ඊ</b>		£12312-£41616	£41617 - £131645	Adult Tutor	Leadership	Less Than £12312	Teacher	Unknown	Sum:
Education of Lifelong Learning	Male	438	5		77	1	338	Omaiowii	889
	Female	2540	18		156	3	1131		3940
	Undisclosed								
1 1	Total Staff	2978 23 122 233 4 1469		4829					
<u></u>	_								
en		£12312-£41616	£41617 - £131645	Adult Tutor	Leadership	Less Than £12312	Teacher	Unknown	Sum:
e nen	Male	£12312-£41616 964	£41617 - £131645 24	Adult Tutor	Leadership	Less Than £12312	Teacher	Unknown	Sum: 988
the onmen	Male Female				Leadership	Less Than £12312	Teacher	Unknown	
rectorate of the /ironmen		964	24		Leadership	Less Than £12312	Teacher	Unknown	988
Directorate of the Environment	Female	964	24		Leadership	1 1	Teacher	Unknown	988
	Female Undisclosed	964 1472	24 13 <b>37</b>		Leadership  Leadership	1 1 Less Than £12312	Teacher	Unknown	988 1486
"	Female Undisclosed	964 1472 <b>2436</b>	24 13 <b>37</b>			1			988 1486 2474
Social Directorate of the Services Environmen	Female Undisclosed Total Staff	964 1472 <b>2436</b> £12312-£41616	24 13 37 £41617 - £131645			1			988 1486 2474 Sum:

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1559

38

1521



#### WORKFORCE INFORMATION REPORT

# Sickness Days Lost Per FTE by Directorate 31/10/2010 - 31/03/2014

#### **CORPORATE SERVICES & CE**

Corporate Services & CE	Q4 09/10	Q4 10/11	Q4 11/12	Q4 12/13	Q4 13/14
	2.5	2.46	2.10	2.64	2.69
Section	2009/10 Days Lost per FTE Q4		2011/12 Days Lost Per FTE Q4	2012/13 Days Lost Per FTE Q4	2013/14 Days Lost Per FTE Q4
Chief Executive	1.5	1.25	0.00	0.00	0.00
Deputy CE & Secretary	N/A	3.50	0.00	0.00	0.67
Corporate Finance	2.32	1.63	1.29	1.73	1.63
Human Resources	3.18	1.57	0.83	1.34	2.49
Information & Citizen Eng	3.28	3.00	2.77	3.63	4.90
Legal & Governance	3.31	2.98	0.41	0.13	1.59
Housing	N/A	2.98	2.77	3.28	2.20
Performance & Property	N/A	1.28	1.00	2.01	3.92
Health, Safety & Welfare	0.2	0.16	0.12	0.63	N/A
WHQS Programme	N/A	0.20	5.77	3.17	2.16

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# **WORKFORCE INFORMATION REPORT**

Sickness Days Lost Per FTE by Directorate 31/03/2010 - 31/03/2014

#### **DIRECTORATE OF EDUCATION & LIFELONG LEARNING**

Directorate of Education & Lifelong Learning	Q4 09/10	Q4 10/11	Q4 11/12	Q4 12/13	Q4 13/14
	3.54	3.07	2.89	2.50	2.78

Section	2009/10	2010/11	2011/12	2012/13	2013/14
	Days Lost				
	per FTE Q4				

Director & Secretary	N/A	15.00	0.00	0.00	0.00
Learning, Education and					
Inclusion	4.05	4.23	3.75	4.02	4.03
Planning & Strategy	2.94	3.65	0.00	3.25	0.03
Lifelong Learning	3.44	2.78	2.91	2.63	2.32
Our Schools our Future	9	5.00	0.00	0.75	31.25
Schools	3.53	2.94	2.79	2.29	2.65

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#### **WORKFORCE INFORMATION REPORT**

# Sickness Days Lost Per FTE by Directorate 31/03/2010- 31/03/2014

#### **DIRECTORATE OF SOCIAL SERVICES**

Directorate of Social Services	Q4 09/10	Q4 10/11	Q4 11/12	Q4 12/13	Q4 13/14
	4.57	3.85	3.28	3.81	3.86

Section	2009/10 Days Lost per FTE Q4	2010/11 Days Lost per FTE Q4	2011/12 Days Lost Per FTE Q4	Days Lost	2013/14 Days Lost Per FTE Q4
Director & Staff	0.00	19.50	0.38	0.57	0.63
Adult Services	5.1	4.06	3.42	4.23	4.07
Business Support	3.94	3.84	2.80	0.22	2.64
Children's Services	3.25	3.08	3.05	3.20	3.56
Joint Workforce Development Team					0.00

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#### **WORKFORCE INFORMATION REPORT**

# Sickness Days Lost Per FTE by Directorate 31/03/2010- 31/03/2014

#### THE DIRECTORATE OF THE ENVIRONMENT

Directorate of the Environment	Q4 09/10	Q4 10/11	Q4 11/12	Q4 12/13	Q4 13/14
	2.87	2.90	2.62	3.05	2.85

Section		2010/11 Days Lost per FTE Q4	2011/12 Days Lost Per FTE Q4	2013/13 Days Lost Per FTE Q4	2013/14 Days Lost Per FTE Q4
Public Services	2.8	3.09	2.90	N/A	N/
Planning & Regeneration	N/A			-	
Public Protection	3.28	2.53	2.57	3.51	2.5
Engineering & Transport	3.58	2.76	2.89	3.43	3.3
Community & Leisure Services	N/A	N/A	N/A	3.14	3.0

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# **WORKFORCE INFORMATION REPORT**

# Sickness Percentage Report by Directorate 31/03/2010 - 31/03/2014

#### **CORPORATE SERVICES & CE**

Corporate Services & CE	Q4 09/10	Q4 10/11	Q4 11/12	Q4 12/13	Q4 13/14
	3.96%	3.84%	3.25%	4.12%	4.29%

Section	2009/10	2010/11	2011/12	2012/13	2013/14
	Sickness %				
	Q4	Q4	Q4	Q4	Q4

Chief Executive	N/A	1.95%	0.00%	0.00%	0.00%
Deputy CE & Staff	1.56%	5.47%	0.00%	0.00%	1.04%
Corporate Finance	3.68%	2.56%	1.99%	2.68%	2.72%
Human Resources	5.05%	2.47%	1.28%	2.12%	3.90%
Information & Citizen Eng	N/A	4.70%	4.27%	5.61%	7.70%
Legal & Governance	5.25%	4.64%	0.63%	0.75%	2.21%
Housing	N/A	4.64%	4.28%	5.13%	3.45%
Performance & Property	N/A	2.00%	1.53%	3.14%	6.13%
Health, Safety & Welfare	0.31%	0.26%	0.19%	1.01%	N/A
WHQS Programme	N/A	0.29%	7.36%	4.98%	3.81%

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# CAERPHILLY COUNTY BOROUGH COUNCIL WORKFORCE INFORMATION REPORT

# Sickness Percentage Report by Directorate 31/03/2010 - 31/03/2014

## **DIRECTORATE OF EDUCATION & LIFELONG LEARNING**

Directorate of Education & Lifelong Learning	Q4 09/10	Q4 10/11	Q4 11/12	Q4 12/13	Q4 13/14
	5.62%	4.77%	4.43%	3.89%	4.33%

Section	2009/10	2010/11	2011/12	2012/13	2013/14
	Sickness %				
	Q4	Q4	Q4	Q4	Q4

Director & Secretary	0.00%	23.44%	0.00%	0.00%	0.00%
Learning, Education & Inclusion	6.42%	6.52%	5.77%	6.30%	6.22%
Planning & Strategy	4.67%	5.98%	0.00%	5.08%	0.05%
Lifelong Learning	5.46%	4.36%	4.40%	3.99%	3.54%
Our Schools our Future	14.29%	7.81%	0.00%	1.17%	48.83%
Schools	5.60%	4.58%	4.28%	3.58%	4.13%

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#### **WORKFORCE INFORMATION REPORT**

# Sickness Percentage Report by Directorate 31/03/2010 - 31/03/2014

## **DIRECTORATE OF SOCIAL SERVICES**

Directorate of Social Services	Q4 09/10	Q4 10/11	Q4 11/12	Q4 12/13	Q4 13/14
	7.25%		5.07%	5.94%	6.04%

Section	2009/10	2010/11	2011/12	2012/13	2013/14
	Sickness %				
	Q4	Q4	Q4	Q4	Q4

Director & Staff	0.00%	30.47	0.58%	0.89%	0.98%
Adult Services	8.09%	6.37	5.29%	6.58%	6.35%
Business Support	6.26%	6.08%	4.31%	0.34%	4.11%
Children's Services	5.15%	4.80%	4.70%	4.97%	5.58%
Joint Workforce Development Team					0.00%

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#### **WORKFORCE INFORMATION REPORT**

# Sickness Percentage Report by Directorate 31/03/2010- 31/03/2014

#### DIRECTORATE OF THE ENVIRONMENT

Directorate of the Environment	Q4 09/10	Q4 10/11	Q4 11/12	Q4 12/13	Q4 13/14
	4.55%	4.53%	4.01%	4.74%	4.45%

Section	2009/10	2010/11	2011/12	2012/13	2013/14
	Sickness %				
	Q4	Q4	Q4	Q4	Q4

Public Services	4.45%	4.82%	4.45%	N/A	N/A
Planning & Regeneration		4.37%	2.46%	2.68%	3.74%
Public Protection	5.21%	3.88%	3.95%	5.47%	3.92%
Engineering & Transport	5.68%	4.32%	4.44%	5.36%	5.25%
Community & Leisure Services	N/A	N/A	N/A	4.86%	4.68%

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#### **WORKFORCE INFORMATION REPORT**

# **Glossary:**

#### **Headcount**

**Definition.** The overall count of the number of employees applicable to the heading i.e. count of all persons. For example 10 people working in a department then this is 10 Headcount for the department.

#### **FTE Headcount**

**Definition: Full-Time Equivalent (FTE)**—The total of part-time and full-time employees equated to the number of full-time positions. It will never be more than the headcount. For example: If the full time working hours of a position are 37 hours per week, and a person's standard contractual working hours in that position per week are 18.5, then that person contributes 0.5 to the FTE Headcount.

#### **Assumptions:**

The above definitions of Headcount and FTE Headcount will be applied consistently when determining authority totals, Directorate and Service area totals, Department Totals etc.

The effect of this is that each total must be considered separately due to existence of multiple position holders and cannot be added together to make a whole.

#### **Sickness Days Lost Per FTE**

**Definition:** The number of working days/shifts per full time equivalent (FTE) local authority employee lost, due to sickness absence. The figures count both long and short-term sickness absences. Casual Employees are not included in the statistics. The definition follows that determined by the Welsh Assembly Government HR Performance Indicator CH002.

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#### **WORKFORCE INFORMATION REPORT**

#### **Percentage Sickness**

Definition: The amount of time lost to the authority due to sickness absence expressed as a percentage of the time, which should have been worked. The figures count both long and short-term sickness absences. Casual Employees are not included in the statistics.

**Calculation:** The percentage of working days lost due to sickness is calculated by dividing the number of FTE days lost due to sickness (numerator) by the total number of FTE working days in the period (denominator).

#### **Position Basis By Directorate**

The position basis is a breakdown of all occupied positions within the authority and displays the basis of the current occupancy of the position at the report date. Each position held by an employee is counted therefore the totals will always be greater than the Headcount figures for the authority and the Headcount figures for each Directorate, due to the existence of multiple position holders. The total column figures will always add up to the sum of all positions within the whole Department, Section, Service Area and Directorate that you are viewing.

#### **Position Type By Directorate**

As with the position basis above the position type is a breakdown of all occupied positions within the authority and displays the type of the current occupancy of the position at the report date. Each position held by an employee is counted therefore the totals will always be greater than the Headcount figures for the authority and the Headcount figures for each Directorate due to the existence of multiple position holders. The total column figures will always add up to the sum of all positions within the whole Department, Section, Service Area and Directorate that you are viewing.

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